

POLICY NOTIFICATION

I appreciate that you've chosen me for your massage and bodywork needs. To provide the best service possible to my clients, I have implemented the following policies.

CANCELLATION POLICY

I respectfully ask that you provide me with a 24 hour notice of any schedule changes or cancellation requests. Please understand that when you cancel or miss your appointment without providing a 24 hour notice, I am often unable to fill that appointment time. This is an inconvenience to me and also means that my other clients miss the chance to receive services that they need. For this reason, you will be charged 50% of the service fee for the first missed session and 100% of the service for each session after that. I also reserve the right to require pre-payment for all future appointments due to numerous violations of the 24 hour cancellation policy.

I do understand that emergencies can arise and illnesses do occur at inopportune times. If you have a fever, a known infection or have experienced vomiting or diarrhea within 24 hours prior to your appointment time, I do request that you cancel your session. Inclement weather may also result in the need for late cancellations. I will do my best to give advance notice if I am closing or need to cancel due to bad weather and I ask that you do the same. Please do not risk your own safety trying to make your appointment. Late cancellation due to emergency, illness, or inclement weather will generally not result in any missed session charges, but this is determined on a case-by-case basis.

LATE ARRIVAL POLICY

I request that you arrive at least 5-10 minutes prior to your appointment time to allow time to fill out any required paperwork as well as answer any intake questions that I may have. I understand that issues can arise that may cause you to be late for your appointment, however, I ask that you call to inform me if this ever occurs so I can do my best to accommodate you. Appointment times are reserved for each client, so generally I can't exceed that reserved time without making the next client late. For this reason, arriving after your appointment time may result in loss of time from your session and that your session will end at the scheduled time. Full service fees will be charged even when sessions are shortened due to late arrival. In return, I will do my best to be on time and if I am unable to do so I will add time to your session to make up for my late arrival or adjust the service charge accordingly.

INAPPROPRIATE BEHAVIOR POLICY

Massage and bodywork therapy is for relaxation and therapeutic purposes only. There is absolutely no sexual component to massage whatsoever. Any insinuation, joke, gesture, conversation or request otherwise will result in immediate termination of your session and a refusal of any and all services in the future. You will be charged for the full service fee regardless of the length of your session. Depending on the behavior exhibited, I may also file a report with the local authorities if necessary. Treat me with respect and dignity and you will be treated the same in return.

By signing below, you agree to above by the above policies.

CLIENT SIGNATURE

DATE